

## IN SUPPORT OF THE RED CROSS NATIONAL SOCIETIES OF SEYCHELLES AND MAURITIUS



**4**

National Society  
branches



**5**

National Society  
local units



**270**

National Society  
volunteers



**15**

National Society  
staff

## PEOPLE REACHED

Disaster and  
crises



**594**

Health and  
wellbeing










**773**

Appeal number **MAASC001** | **MAAMU001**

# SEYCHELLES



## FINANCIAL OVERVIEW

in Swiss francs (CHF)




Country		Funding Requirement	 1.3M
IFRC Secretariat	Emergency Operations	Funding	 11,000
		Expenditure	 11,000
	Longer-term	Funding Requirement	 1.1M
		Funding	 21,000
		Expenditure	 21,000
	Participating National Societies		Funding Requirement
HNS other funding sources		Funding Requirement	 100,000

### Seychelles Red Cross Society






#### Overview

Funding	 Not reported
Expenditure	 Not reported

#### Funding Sources

IFRC Secretariat	 Not reported
Participating National Societies	 46,000
HNS other funding sources	 Not reported

## STRATEGIC PRIORITIES

Climate and environment	Developing and implementing strategies and plans that address rising climate and environmental risks?	Yes
Disasters and crises	People reached per year with support services, in-kind, cash and voucher assistance for emergency response and recovery	 117
	People reached with disaster risk reduction	 25
	People reached with shelter support	 384
Health and wellbeing	People donating blood	 13
	People trained by National Societies in first aid	 545

## ENABLING FUNCTIONS

Strategic and operational coordina..	Number of government led coordination platforms the National Society is part of	6
National Society development	National Society covers health, accident and death compensation for all of their volunteers	Yes
	Strategy for strengthening the auxiliary role developed or implemented	Yes
	Youth engagement strategy developed or in place	Yes
Humanitarian diplomacy	Participation in IFRC-led communication campaigns	Yes

## IFRC NETWORK SUPPORTED ACTIVITIES

	Funding Reported	Climate and environment	Disasters and crises	Bilateral Support			Values, power and inclusion	Enabling Functions	Multilateral Support
National Society				Health and wellbeing	Migration and displacement				Through IFRC
Japanese Red Cross Society									✓

# OVERALL PROGRESS

## Context

The Seychelles is an Indian Ocean archipelago of 115 islands, only 13 of which are inhabited. The capital, Victoria, the smallest capital city in Africa, is on the main island of Mahé, lying south-east of mainland eastern Africa. The climate is tropical marine; humid; cooler season during southeast monsoon (late May to September); warmer season during northwest monsoon (March to May). Concerning the natural hazards, Seychelles lies outside the cyclone belt, with rare severe storms and occasional short droughts.

Seychelles made an economic advancement with an average of 4.2% during the period 2016-2019 and recorded significant progress on the social aspect with a low Multidimensional Poverty Index estimated at 0.04 according to the 2021-2025 Country Strategy document. The tourism and information and communication technology sectors directly contribute to the GDP of the country much affected by COVID-19 due to the restrictions on transport causing disruption to the Tourism sector.

Seychelles has developed an operational disaster early warning system. The country worked with stakeholders to develop the Standard Operating Procedures in the detection of early warning of hazards. In addition, Seychelles has a relatively strong Department of Risk and Disaster Management (DRDM) as part of the disaster response. The DRDM carries out structured and periodic capacity building in disaster preparedness. The government is awarded for its responsibility throughout the community in accordance with the Disaster Risk Management Act.

## Key achievements

### Climate and environment

The Red Cross Society of Seychelles is collaborating on the Supporting Climate Change Adaptation in the Seychelles through Anticipatory Action and Last-Mile Community Early Warning System project. This initiative aligns with national priorities for developing early warning systems, enhancing community resilience, and protecting livelihoods. The project is supported by a successful application for the Blue Grants Fund (BGF) 5 from the Seychelles Conservation and Climate Adaptation Trust.

### Disasters and crises

In 2023, the Red Cross Society of Seychelles undertook numerous initiatives to aid those in need, distributing essential items to families despite funding limitations and delays in government response. It provided critical support during major incidents, including a landfill fire in March and severe flooding and landslides in December, as well as a significant explosion at Civil Construction Company Ltd. The National Society evacuated its damaged headquarters, offered first aid, psychosocial support to individuals and conducted needs assessments. It also focused on disaster risk reduction by training volunteers in disaster management and coordinated with stakeholders, including the government and international partners.

### Health and wellbeing

The Red Cross Society of Seychelles was honoured for its significant role during the COVID-19 pandemic at a National Day ceremony, where volunteer Harry Dingwall received the Medal of Merit for leading the country's blood donations. In 2023, the National Society developed a strategic plan to enhance first aid in traffic accidents, training traffic police officers and conducting first aid sessions, certifying several individuals. It also provided psychological first aid training to police officers and organized two blood drives, collecting donations from people. These efforts were further acknowledged through the Saving Lives and Livelihoods programme, in partnership with the Mastercard Foundation and Africa CDC.

### Migration and displacement

The National Society has advanced workers' rights with the Cabinet's approval to ratify the International Labour Organisation's Domestic Workers Convention which seeks to improve the conditions of domestic workers worldwide. The Cabinet also approved the submission of 20 ILO instruments from 2001 to 2019 to the National Assembly, highlighting the National Society's dedication to enhancing labour standards and supporting vulnerable workers.

## Values, power and inclusion

The Red Cross Society of Seychelles is partnering with the Ministry of Education to enhance disaster risk reduction and health preparedness among school children and teachers, in line with the Seychelles Framework for Early Childhood Care and Education 2022.

## Enabling local actors

The Red Cross Society of Seychelles launched its new Strategic Plan 2023–2027 on August 16, 2023, at the National Theatre, Mont Fleuri. The plan includes goals for structural consolidation and re-organization, building strength through partnerships, engaging with the community, recruiting new volunteers and creating financial stability. Additionally, a committee was established on Praslin to monitor and implement programmes on the island.

# IFRC NETWORK ACTION

## STRATEGIC PRIORITIES



## Climate and environment

### Progress by the National Society against objectives

The Indian Ocean Islands, including the Seychelles, are experiencing the adverse effects of climate change through rising temperatures, changing rainfall patterns, more frequent and intense extreme weather events and rising sea levels. Extreme weather events such as cyclones and storms can cause extensive damage to coastal habitats, leading to shoreline erosion, loss of coastal vegetation, and destruction of agricultural land, which affects small-holder farmers' livelihoods. The Seychelles Meteorological Authority has highlighted the serious threats posed by climate change, particularly to coastal areas and marine life. Without preventive actions, the island's ecosystem and coastal infrastructure are at risk.

The Red Cross Society of Seychelles aims to work with relevant partners to address these issues through the Supporting Climate Change Adaptation in the Seychelles through Anticipatory Action and Last-Mile Community Early Warning System project. This collaboration is in line with national priorities to identify and develop [Early Warning Systems](#) for hazards in priority sectors, as noted in the National Disaster Risk Reduction Strategic Plan 2021-2030. The project seeks to increase early warning capabilities, enabling vulnerable communities, including farmers, to better protect themselves, their homes and their livelihoods, reducing disruption during extreme weather events.

The National Society successfully applied for the Blue Grants Fund (BGF) 5 from the Seychelles Conservation and Climate Adaptation Trust.

### IFRC network joint support

The IFRC provided the National Society with technical and financial support for the implementation of its activities.



## Disasters and crises

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For real-time information on emergencies, visit [IFRC GO Seychelles](#)

### Progress by National Society Against Objectives

Throughout 2023, the Red Cross Society of Seychelles implemented various initiatives to assist people in need. The National Society distributed kitchen kits, mattresses, and clothing to eighty families, although funding constraints limited its reach, leading to referrals to the Social Agency for Protection. In March, it aided a family in South Mahe by providing essential household items and relocating them to a safer home due to the poor condition of their previous dwelling. The National Society also faced the challenge of delays in government response, highlighting the need for improved communication and resource allocation to better support vulnerable populations.

The National Society actively responded to several major incidents, including a landfill fire on March 5, 2023. It deployed four volunteers to assist firefighters and four health emergency workers with an ambulance, providing necessary equipment and support. It also responded to heavy rainfall, flooding, and landslides in North Mahe on December 6, deploying the National Disaster Response Team leader to assess and update headquarters on the situation. The disasters resulted in three fatalities, displacement, and significant property damage.

In response to the explosion at Civil Construction Company Ltd (CCCL) on December 7, 2023, the Red Cross Society of Seychelles quickly evacuated its headquarters, which was heavily damaged, and attended to affected individuals through transportation to the hospital, first aid and clearing debris. It remained on standby with staff and volunteers until the situation was under control. It provided psychosocial support to 236 individuals, conducted needs assessments, and distributed necessities to the shelters and local communities.

As part of its disaster risk reduction strategies, the National Society reviewed its disaster response effectiveness and trained volunteers in disaster risk management to form a National Disaster Response Team (NDRT). The NDRT training sessions were conducted in October and November 2023, with participation of volunteers from Mahe, Praslin, and La Digue.

The National Society's logistics team, comprising one staff member and six volunteers, was responsible for sorting, managing, and distributing items to affected individuals. It also organized the volunteers and staff into operational teams to conduct ground assessments, provide psychosocial support, receive donations, and distribute necessities. The coordinated response included the deployment of operational teams to shelters to assess needs and the establishment of a communication team to manage media relations and public communication.

The National Society coordinated with the government during major incidents, including the heavy rainfall and flooding in North Mahe and the explosion at the Civil Construction Company Ltd in December 2023. It also managed shelters which were eventually handed over to the local government.

### IFRC network joint support

The IFRC provided the National Society with technical support in coordinating with various stakeholders.



## Health and wellbeing

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### Progress by the National Society against objectives

The Red Cross Society of Seychelles was recognized for its outstanding contribution during the COVID-19 pandemic alongside the Ministry of Health in a prestigious ceremony as part of the National Day celebrations. The National Society was acknowledged for its efforts, with volunteer Harry Dingwall receiving the Medal of Merit for donating the most blood in the country.

In 2023, the Red Cross Society of Seychelles developed a strategic plan to address the critical need for [first aid](#) assistance in traffic accidents. It successfully trained traffic police officers in first aid. This initiative is part of a broader effort to ensure accident victims receive prompt support. The National Society also conducted 62 first aid training

sessions on the islands of Mahe and Praslin, resulting in 545 qualified first aiders. Additionally, a four-day training session was organized in February for 14 staff and volunteers who had not yet been certified.

The National Society also provided psychological first aid training to 12 police officers at the Police Academy in Pointe Larue. The Red Cross Society of Seychelles conducted two blood drives in February 2023, in collaboration with the Ministry of Health Blood Transfusion Unit and the Seychelles Civil Aviation Authority, where 27 people donated blood.

The Saving Lives and Livelihoods programme, implemented in partnership with the Mastercard Foundation and Africa CDC, recognized the Red Cross Society of Seychelles for its exceptional contributions during the COVID-19 pandemic. The recognition was part of a National Day celebration ceremony, with the selection committee nominated by the President of the Republic.

### **IFRC network joint support**

**The IFRC** supported the National Society with technical and financial assistance in providing training in first aid.



*National Society staff and volunteers in an exhibition organized on the International Disaster Risk Reduction Day. (Photo: Red Cross Society of Seychelles)*



## **Migration and displacement**

### **Progress by National Society against objectives**

The National Society has made notable progress in advocating for workers' rights with the recent Cabinet approval for the ratification of the International Labour Organisation's Domestic Workers Convention. This Convention aims to enhance the working and living conditions of domestic workers globally. Additionally, the Cabinet has endorsed the submission of the 20 ILO instruments adopted between 2001 and 2019 to the National Assembly for informational purposes.

### **IFRC network joint support**

**The IFRC** provided the National Society with technical and financial assistance for supporting its activities and initiatives.



## Values, power and inclusion

### Progress by the National Society against objectives

The Red Cross Society of Seychelles is actively working with the Ministry of Education to better prepare school children and teachers in the areas of disaster risk reduction, the Fundamental Principles of the Movement and preparation and response for pandemics and other health issues. This initiative aligns with the mission of the Seychelles Framework for Early Childhood Care and Education 2022, which was approved by the cabinet. The framework aims to support the holistic development and well-being of children and sets out priorities for Early Childhood Care and Education. By promoting education on disaster risk reduction and health preparedness, the Red Cross Society of Seychelles is contributing to building better communities and a safer school environment.

The National Society is also committed to promoting an equitable society where all members are empowered to address emergencies. As part of this commitment, the Red Cross Society of Seychelles collaborates with local communities, government agencies and other stakeholders to identify and address the specific needs of marginalized groups.

### IFRC network joint support

The IFRC provided the National Society with technical and financial assistance for supporting its activities and initiatives.

## ENABLING LOCAL ACTORS



## Strategic and operational coordination

### IFRC membership coordination

IFRC membership coordination involves working with member National Societies to assess the humanitarian context, humanitarian situations and needs; agreeing on common priorities; jointly developing common strategies to address issues such as obtaining greater humanitarian access, acceptance and space; mobilizing funding and other resources; clarifying consistent public messaging; and monitoring progress. This also means ensuring that strategies and programmes in support of people in need, incorporate clarity of humanitarian action, links with development assistance and efforts to reinforce National Societies in the respective countries.

IFRC network partners in Seychelles include the **French Red Cross**, **Italian Red Cross** and the **Japanese Red Cross Society**.

### Movement coordination

The Red Cross Society of Seychelles ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the Strengthening Movement Coordination and Cooperation (SMCC) principles, and the newly adopted Seville Agreement 2.0.

### External coordination

The Red Cross Society of Seychelles maintained its liaison with several key ministries, including the Ministry of Health, Department of Risk and Disaster Management, Ministry of Education, Ministry of Social Affairs, Ministry of Local Government, Youth and Sports. It has a seat on various committees, such as the Road Safety Advisory Committee, where the Health Coordinator represents the National Society. This committee's main objective is to raise awareness and educate the public on road safety measures. In November, the Red Cross Society of Seychelles participated in an exhibition commemorating safety week in Victoria. The National Society ensured good internal coordination by promoting effective communication between different departments and among managers and volunteers of its local branches.



## National Society development

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### Progress by the National Society against objectives

The Red Cross Society of Seychelles unveiled its Strategic Plan 2023–2027, which includes five strategic goals: creating financial stability, fostering partnerships to strengthen the National Society, engaging with the community, enlisting new volunteers and revitalizing those who already serve, and structural consolidation and reorganization. The National Society also reviewed its contingency plan in a four-day workshop with around thirty representatives from various government ministries, departments, NGOs and individuals. This plan, set to go into action in 2024, aligns with the National Society's disaster management strategy and the National Disaster Plan. Additionally, the Red Cross Society of Seychelles organized activities such as training on NDRT and DRR, reviews of contingency plans and first aid refreshers. The National Society also conducted seminars about the IFRC, the Red Cross history and its duties.

### IFRC network joint support

The IFRC supported the Red Cross Society of Seychelles in launching a DREF to aid those affected by the floods, bomb threat, and landfill fire. Regular coordination meetings were held to facilitate the launch, and the DREF document was created, submitted, and validated. However, the DREF was cancelled as the situation was controlled and sufficient resources were mobilized at the country level. Four participants from the Red Cross Society of Seychelles attended the 10th Pan-African Conference held in Nairobi, Kenya, in September. The conference, occurring every four years, gathered all IFRC members in the African region.



## Humanitarian diplomacy

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### Progress by the National Society against objectives

In 2023, the Red Cross Society of Seychelles used various communication channels such as press releases, social media, radio, and television to disseminate information and increase the visibility of its initiatives. Communication efforts also supported resource mobilization and funding acquisition.

The National Society produced IEC materials, including a new X-Banner, flyers for first aid and emergency kits, posters showing the contents of an emergency preparedness kit, printed bags for emergency kits, and polo shirts with Red Cross Society of Seychelles pins for staff and volunteers. These materials were used by staff members to engage with the public.

The Red Cross Society of Seychelles worked on improving public outreach, which was particularly beneficial for the volunteer gathering on Praslin Island. To promote the event, the National Society created a video advertisement that aired daily for a week and made fifteen radio announcements. In the third quarter, the Red Cross Society of Seychelles re-established its e-newsletter, which detailed the National Society's initiatives.

### IFRC network joint support

The IFRC supported the National Society in its activities focusing on public outreach.



## Accountability and agility (cross-cutting)

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### Progress by the National Society against objectives

The Red Cross Society of Seychelles will adopt guidelines, tools, and mechanisms to address issues such as fraud, corruption, and child safeguarding to guard against reputational risk. Additionally, the National Society hired a new coordinator for communication and resource mobilisation.










### IFRC network joint support

The IFRC supported the National Society with its activities and initiatives.

# MAURITIUS



## FINANCIAL OVERVIEW

in Swiss francs (CHF)


Country		Funding Requirement	 1.1M
IFRC Secretariat	Emergency Operations	Funding	 23,000
		Expenditure	 23,000
	Longer-term	Funding Requirement	 770,000
		Funding	 107,000
Participating National Societies		Funding Requirement	 212,000
		Funding	 38,000
		Expenditure	 38,000
HNS other funding sources		Funding Requirement	 120,000

### Mauritius Red Cross Society





#### Overview

Funding	 137,000
Expenditure	 61,000

#### Funding Sources

IFRC Secretariat	<i>Not reported</i>
Participating National Societies	 137,000
HNS other funding sources	<i>Not reported</i>

## STRATEGIC PRIORITIES

Climate and environment	Developing and implementing strategies and plans that address rising climate and environmental risks?	Yes
	Implementing environmental or climate campaigns focused on behaviour change, plastic reduction or clean-ups?	Yes
Disasters and crises	People reached by RCRC through disaster risk reduction public awareness messaging and public education campaigns (PAPE)	 210
Health and wellbeing	People trained by National Societies in first aid	 228  226
	Teachers and education personnel (incl. volunteer facilitators) trained by RCRC on risk reduction and safe schools' protocols in affected areas	 111
Values, power and inclusion	Is Community Engagement and Accountability integrated and institutionalized in the National Society policies, operations, and procedures (with clear benchmarks)?	Yes

## ENABLING FUNCTIONS

Strategic and operational coordina..	Number of formal interagency/international coordination platforms the IFRC Network is part of	1
National Society development	National Society has in place capacities to conduct Emergency Needs Assessment	Yes
	Youth engagement strategy developed or in place	Yes
Humanitarian diplomacy	Participation in IFRC-led communication campaigns	Yes

## IFRC NETWORK SUPPORTED ACTIVITIES

National Society	Funding Reported	Climate and environment	Disasters and crises	Bilateral Support				Enabling Functions	Multilateral Support Through IFRC
				Health and wellbeing	Migration and displacement	Values, power and inclusion			
Italian Red Cross	107,000								

Total Funding Reported **CHF 107,000**

# OVERALL PROGRESS

## Context

The Republic of Mauritius is an archipelago that includes several islands, such as Rodrigues, Agalega, and Diego Garcia. According to the [World Bank's](#) classification update in July 2020, the country graduated to high-income status, with an annual growth rate of 5% to 6%. Despite this remarkable growth, Mauritius remains vulnerable to natural hazards like tropical cyclones, extreme weather events, rising sea levels, and flooding-induced landslides. The diverse geographical features of the islands require the government and humanitarian actors to implement tailored anticipatory measures to ensure community preparedness for natural disasters. Health risks from vector-borne diseases and noncommunicable illnesses pose significant challenges for the people of Mauritius, particularly affecting vulnerable communities.

## Key achievements

### Climate and environment

In December 2023, the National Society participated in a national workshop organized by the Mauritius Meteorological Services and the National Disaster Risk Reduction Management Centre. During International Risk Reduction Day, it showcased the interactive awareness-raising game CataBuzz, which encourages peer-to-peer knowledge exchange about natural disasters. Additionally, the National Society conducted a workshop for school representatives on Rodrigues Island to introduce the Eco-school project, focusing on vulnerability assessments and tailored risk reduction strategies.

### Disasters and crises

In 2023, the Mauritius Red Cross Society updated its contingency plans, refined needs assessment tools, improved data collection with mobile Kobo Collect and strengthened first aid skills through comprehensive training for staff and volunteers. The National Society also organized a workshop to update its cyclone contingency plan, engaging participants in integrating the cyclone alert system. Additionally, recognizing the importance of cash transfers, the National Society prioritized becoming cash ready, raising awareness among governance members, staff, and volunteers. A workshop generated interest in cash transfers and provided recommendations for implementation. Finally, to enhance emergency response, the National Society updated its needs assessment tools through collaborative workshops.

### Health and wellbeing

The Mauritius Red Cross Society plays a vital role in emergency response by providing first aid to those in need. The National Society sought to expand first aid services by training employees from local enterprises and other individuals through public awareness campaigns. This initiative aims to increase the number of trained individuals.

### Values, power and inclusion

The Mauritius Red Cross Society will engage in government-led programmes aimed at promoting social inclusion, addressing the vulnerabilities of specific groups that persist despite economic growth. The National Society will prioritize the dignity, access, participation, and safety of all individuals, especially the most vulnerable communities, in its actions.

### Enabling local actors

During the reporting period, the Mauritius Red Cross Society demonstrated a strong commitment to organizational development by training volunteers for effective humanitarian responses, including members of the Branch Disaster Response Team in needs assessments and emergency coordination. A key strategy for long-term sustainability involved the Red Youth Camp, which engaged young volunteers in training on the Red Cross core values and team-building activities, fostering idea exchange. Additionally, the National Society provided technical training on mobile data collection and conducted skills training in photography, videography, and graphic design, enhancing communication strategies. The use of social media was leveraged to increase public awareness of ongoing projects.

# IFRC NETWORK ACTION

## STRATEGIC PRIORITIES



### Climate and environment

#### Progress by National Society against objectives

The Mauritius islands, like many other regions, face growing threats from climate change and its impacts. During the reporting period, the Mauritius Red Cross Society trained volunteers in climate change adaptation and developed Information, Education, and Communication (IEC) tools to raise community awareness.

In December 2023, the Mauritius Red Cross Society participated in a national launch and consultation workshop organized by the Mauritius Meteorological Services and the National Disaster Risk Reduction Management Centre.

During International Risk Reduction Day, the Mauritius Red Cross Society showcased its innovative awareness-raising tool, CataBuzz, at an event organized by the National Disaster Risk Reduction Management Centre. This interactive game, inspired by TV game shows, allows participants to compete in answering questions about natural disasters.

The National Society also organized a workshop for school representatives on Rodrigues Island to introduce the Eco-school project, aimed at creating a safe environment in eight schools. The project involves conducting vulnerability assessments and developing tailored risk reduction strategies. A training session was held in December equipped participants with the skills to create customized risk reduction plans based on the results of the assessments.

#### IFRC network joint support

The IFRC provided the National Society with technical and financial support for the implementation of its activities. It assisted the National Society in training volunteers in climate change adaptation. It also supported the Mauritius Red Cross Society in launching the [Early Warning for All](#) initiative.



### Disasters and crises

For real-time information on emergencies, visit [IFRC GO Mauritius](#)

#### Progress by the National Society against objectives

In 2023, the Mauritius Red Cross Society significantly improved its disaster risk reduction and response capacities. The National Society updated its contingency plans, refined needs assessment tools, enhanced data collection with mobile Kobo Collect and strengthened first aid skills through staff and volunteer training.

At the community level, the Mauritius Red Cross Society led awareness campaigns to enhance local knowledge about disaster risk and response. Targeted training was provided to key groups such as police forces and schools, focusing on first aid and disaster response in educational settings.

Volunteers from the Mauritius Red Cross Society were trained in risk reduction to promote disaster preparedness, with volunteers advocating for [disaster risk reduction](#) and conducting public awareness sessions that reached over 180 individuals. The National Society also held workshops in schools on Rodrigues Island to develop comprehensive risk reduction plans in collaboration with the Commission of Education, which included vulnerability assessments through the Eco-Schools Disaster Risk Reduction initiative.

To enhance its [disaster risk management](#) capacity, the Mauritius Red Cross Society organized a workshop to update the cyclone contingency plan and assess associated risks. Supported by PIROI, the workshop engaged 18 participants, including 14 men and 4 women, in discussions on integrating the cyclone alert system into the plan, complemented by a tabletop simulation exercise.

Recognizing the importance of cash transfers for effective humanitarian assistance, the Mauritius Red Cross Society prioritized becoming cash ready. A workshop was organized to raise awareness about cash transfers, involving governance members, staff, and volunteers. Participants gained insights into the National Society's experiences.

To further enhance emergency response capabilities, the Mauritius Red Cross Society held a workshop to update needs assessment tools, involving representatives from the police, Ministry of Local Government and Ministry of Social Security. Participants collaborated to identify methodologies, needs, capacities and constraints.

Positive feedback from the workshop highlighted the need for additional training sessions and materials. Following the event, the Mauritius Red Cross Society will review and update its post-assessment and impact assessment tools to ensure it remain relevant and effective for emergency response efforts.

### **IFRC network joint support**

The **IFRC** supported the National Society in conducting workshop to raise awareness about cash transfers.

The **French Red Cross** supported the National Society in improving its disaster risk reduction and response capacities. It also provided support to organize a workshop to update the cyclone contingency plan and assess associated risks.



## **Health and wellbeing**

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### **Progress by National Society Against Objectives**

As a key component of emergency response, the Mauritius Red Cross Society provides first aid to individuals in need. To maintain high competency levels, it is essential for staff and volunteers to regularly validate their first aid training. However, due to a limited number of volunteers, the Mauritius Red Cross Society recognized the need to expand the availability of first aid services. To address this gap, the National Society offered first aid training to 114 employees from local enterprises and an additional 114 individuals through public awareness campaigns. By increasing the number of trained individuals, the Mauritius Red Cross Society aims to enhance the overall capacity for providing essential, life-saving assistance during emergencies.

### **IFRC network joint support**

The **IFRC** supported the National Society with technical and financial assistance in training staff and volunteers in emergency response and first aid.



## **Migration and displacement**

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### **Progress by National Society Against Objectives**

The National Society is currently not implementing any initiatives under this strategic priority.



## **Values, power and inclusion**

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### **Progress by National Society Against Objectives**

The Mauritius Red Cross Society will join government-led programmes aimed at promoting social inclusion. Inequalities have decreased in Mauritius thanks to economic growth, however vulnerabilities of specific groups remain, and new challenges arise, such as related to health and well-being. The National Society will place the dignity, access, participation and safety of all people, particularly the most vulnerable people and communities, at the centre of its actions.

The Mauritius Red Cross Society will also contribute to positive changes in communities by encouraging a broader understanding, ownership and practical application of humanitarian values and the Fundamental Principles. It will particularly focus on the knowledge, skills and behaviour of young people.

## IFRC network joint support

The IFRC provided the National Society with technical and financial assistance for supporting its activities and initiatives.

# ENABLING LOCAL ACTORS



## Strategic and operational coordination

### IFRC membership coordination

IFRC membership coordination involves working with member National Societies to assess the humanitarian context, humanitarian situations and needs; agreeing on common priorities; jointly developing common strategies to address issues such as obtaining greater humanitarian access, acceptance and space; mobilizing funding and other resources; clarifying consistent public messaging; and monitoring progress. This also means ensuring that strategies and programmes in support of people in need, incorporate clarity of humanitarian action, links with development assistance and efforts to reinforce National Societies in their respective countries, including through their auxiliary role.

IFRC network partners in Mauritius include the **French Red Cross**, **Italian Red Cross** and the **Japanese Red Cross Society**.

### Movement coordination

The Mauritius Red Cross Society ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the [Strengthening Movement Coordination and Cooperation \(SMCC\)](#) principles, and the newly adopted [Seville Agreement 2.0](#).

### External coordination

The Mauritius Red Cross Society maintained its liaison with several key ministries to share updates on ongoing initiatives in the country. The National Society ensured good internal coordination by promoting effective communication between different departments and among managers and volunteers of its local branches.



## National Society development

### Progress by National Society Against Objectives

During the reporting period, the Mauritius Red Cross Society demonstrated a strong commitment to organizational development by providing relevant training to its volunteers, ensuring timely and effective humanitarian responses. In line with this approach, the National Society trained 20 Branch Disaster Response Team members in conducting needs assessments and delivering coordinated emergency responses.

Investing in youth volunteers has been a key strategy for the Mauritius Red Cross Society to ensure long-term sustainability. In 2023, the Red Youth Camp project engaged youth members in a comprehensive programme that included refresher training on the core values of the Red Cross and Red Crescent Movement, as well as team-building activities. This initiative created an environment for young volunteers to exchange ideas and learn from one another.

The Mauritius Red Cross Society provided technical training to volunteers on mobile data collection using Kobo Collect. This initiative aimed to equip volunteers with the skills necessary to conduct rapid needs assessments efficiently.

## IFRC network joint support

The IFRC supported the Mauritius Red Cross Society with technical and financial support for its activities.



## Humanitarian diplomacy

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### Progress by National Society against objectives

The Mauritius Red Cross Society has been leveraging social media to reinforce public understanding of its activities. It has consistently updated its Facebook page with detailed information on ongoing projects and its impact on the community.

The National Society conducted a training session for its volunteers, focusing on essential skills such as photography, videography, image processing, storytelling techniques and graphic design. This initiative also involved the use of software like CANVA, as well as the development of communication plans and strategies.

To ensure the effectiveness of these efforts and maintain alignment with strategic objectives, several follow-up actions were recommended. These included planning coaching sessions to reinforce the skills acquired, addressing additional videography topics requested by participants, and providing the Mauritius Red Cross with necessary communication materials. In line with strategic goals, the next steps involve creating Twitter and LinkedIn accounts for the Mauritius Red Cross to further strengthen its online presence and engagement.

### IFRC network joint support

The IFRC supported the National Society in its activities focusing on public outreach. It also provided technical assistance to the National Society in conducting workshop for its staff on communication tools and strategies.



## Accountability and agility (cross-cutting)

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### Progress by National Society Against Objectives

In 2023, the Mauritius Red Cross introduced an innovative community engagement strategy through the CataBuzz game, inspired by popular TV shows, to enhance disaster risk knowledge and foster peer-to-peer learning. By adopting this familiar game format, the Mauritius Red Cross successfully reached a wider audience, creating an engaging and interactive platform to share vital information on disaster preparedness and response efforts.

### IFRC network joint support

The IFRC supported the National Society with its activities and initiatives.



## The International Federation of Red Cross and Red Crescent Societies (IFRC)

is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

### DATA SCOPE AND LIMITATIONS

- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

### ADDITIONAL INFORMATION

- [IFRC Seychelles 2023 Financial Report](#)
- [IFRC Mauritius 2023 Financial Report](#)
- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

### Contact information

Red Cross Society of Seychelles [redcrosssocietyseychelles.sc](https://redcrosssocietyseychelles.sc) | Mauritius Red Cross [croix-rouge.fr](https://croix-rouge.fr)

#### Maria Martinez

Head of Delegation  
IFRC Country Cluster Delegation for  
Madagascar, Mauritius, Comoros &  
Seychelles, based in Antananarivo  
T +261 3211 32624  
[maria.martinez@ifrc.org](mailto:maria.martinez@ifrc.org)

#### Louise Daintrey

Head of Strategic Engagement &  
Partnerships  
IFRC Regional Office for Africa,  
Nairobi  
T +254 110 843978  
[louise.daintry@ifrc.org](mailto:louise.daintry@ifrc.org)

#### Sumitha Martin

Lead  
IFRC Global Strategic Planning &  
Reporting Centre New Delhi  
[sumitha.martin@ifrc.org](mailto:sumitha.martin@ifrc.org)